



TAMC Grant- Alliance on Aging Annual Report of Activities for FY20-21 (July 1, 2020 – June 30, 2021)

1. Conduct ten trainings with goal to train 100 individuals

Date, Organization, number of attendees:

We provided nine trainings to 35 individuals. This goal was not met due to COVID and the inability to attract a large number of people at any given event. We tried to use Zoom as a mechanism to safely reach seniors but technology proved too challenging to navigate for the general public.

2. Maintain a comprehensive list of senior transportation resources

This task has been completed. We update it as necessary.

3. Attend 40 Community Events/Sites to Distribute 1350 Flyers/Marketing Materials to 1500 Seniors/Family Members (20 events/sites in North County & South County)

Community events were largely canceled due to the pandemic. However, we posted transportation announcements on Alliance on Aging website and Transportation Program was featured in our monthly newsletter which is sent electronically to over 3100 subscribers.

In lieu of 'Senior Day' at the Monterey County Fair, we compiled 1900 informational resource bags which were delivered 'Door-to-Door' to the Seniors residing in housing complexes throughout Monterey County. In May, we also launched ongoing, weekly service (each Tuesday) at Taylor Farms Clinic in Gonzales and Transportation staff are assigned to this location. In June, outreach opportunities suddenly opened up as more people were fully vaccinated. As a result, we participated in fifteen Outreach events and reached 414 people. The largest event was hosted by Dole.

4. Distribute 900 bus passes to at least 250 Seniors

Number of Passes Purchased: 190 Day Passes (\$10 pass) and 395 Senior One Day Passes (\$5 pass)

Number of passes distributed to Number of Senior recipients: We distributed 467 bus passes to 84 individuals. Clients were staying at home as advised by health officials. Primarily travel was to medical appointments.

5. Provide individual assessment by appointment or One-on-One travel training to 200 Seniors

We provided consultation to 89 individuals (48% self-identified as 'disabled').

6. Refer 200 Seniors/Family Members to transportation and Assist with Registration

Number of referrals: 76 clients/family members

Number assisted with registration: 67 clients were assisted with Taxi Voucher registration or renewal. Seventy-five Emergency Taxi Vouchers which were mailed, delivered to the home or picked up from our office as a result of impending medical appointment.

7. Coordinate 6 workshops with City Officials, Transportation Providers, Community Members and other Stakeholders in North County and South County Communities

Agenda, sign-in sheets and Meeting Minutes

Meetings include:

In July our Executive Director met with Clint Hoffman, CAO Physician Integration & Business Development at Salinas Valley Community Hospital to explore the possibility of our agency securing on-site, weekly outreach services at their Taylor Farms Clinic in Gonzales. Our goal is to make service to our programs more accessible and to educate South County residents of transportation options. The discussions progressed and we finalized an agreement for Alliance on Aging to provide a weekly presence at the clinic in order to provide in person access to AOA's program services including transportation.

July 23, 2020: Zoom meeting with Jessica McKillip from ITN, Teresa Sullivan and Maribel Trejo from Alliance on Aging to discuss strategy to increase transportation options in South Monterey County.

August 13, 2020: Zoom Meeting with Councilwoman Anna Velasquez, City Manager Brett Slama, Maribel Trejo (Transportation Coordinator) and Teresa Sullivan.

August 24, 2020: Follow up phone call (Teresa Sullivan) to Brett Slama, City Manager regarding community meeting space and plans for senior center location.

August 25, 2020: Phone Call (Teresa Sullivan) to Ida Chan from Soledad Medical Clinic and Eden Valley to discuss securing space for meeting with seniors in Soledad on a regular basis.

September 16, 2020: Presentation to the Soledad City Council Meeting (Teresa Sullivan and Maribel Trejo).

September 17, 2020: Follow up conversation with Soledad City Councilman Chavez to discuss representation from Soledad and South County on AOA board and program committee.

September 23, 2020 Zoom meeting with MST staff (Kevin Allshouse, Yohana Reyes, Leslie Van Dalen, Claudia Valencia) to discuss services updates as a result of COVID.

In November, Alliance on Aging Executive Director met with Carmen Gil. Carmen is a Gonzales resident and staff at City of Gonzales. She was approved as a board member in December and joined the AOA board in January of 2021. She is very interested in working with AOA on the transportation challenges of seniors in South County as well as other senior needs.

1/14/2021 Meeting with Ida Chan/CEO Soledad Health Care District

Discussed the need for a regular site in Soledad for AOA to provide services and resources to the community around transportation options and other senior resources. Also discussed the goal of working with individuals, community groups and the City of Soledad. AOA partnered with Independent Transportation Network (ITN) on this initiative and had a discussion with Mayor Velasquez and the City Manager. Ida indicated the clinic would be able to offer a site for AOA presence in the future and was very enthused about the creation of more transportation options in South County.

1/15/2021 Zoom meeting with Soledad Mayor Anna Velasquez

Mayor Velasquez and Teresa Sullivan met for update. Discussion on AOA and City of Soledad role with the recent surge in the pandemic as well senior transportation and services needs post COVID. Among the Mayor's priorities is creating more transportation options and to have a senior center in Soledad. She would like to work with AOA to help develop a model for a senior center. She is also working on a plan to promote locals to visit

The Pinnacles. The City will bring on a new outreach staff person who will be a primary contact for us with the City moving forward.

2/10/21 Teresa Sullivan participated in the "ITN Country" Kick Off Virtual workshop.

Programs from throughout the country shared their progress on developing rural models of service for ITN. AOA was invited as a community stakeholder/partner with the local ITN program.

3/5/2021 Meeting with Jessica McKillup from ITN to discuss progress of "ITN Country" and sharing space for future collaboration.

3/30/2021 Meeting with Clint Hoffman/SVMH.

Agreement secured for AOA to have a regular scheduled presence at the Taylor Farms/SVMH Wellness clinic. AOA outreach and/or transportation staff will be on site every Tuesday from 9 to 1 to provide services, resources and benefits checkup for the older adult patients. Other AOA programs and other senior service providers including ITN will be invited to be on site at the clinic. These services will be available at the site to other older adults in the community as well as the Taylor Farms Clinic patients.

April 13 AOA participated in ITN Country Affiliates Monthly Meeting

May 6 AOA Met with ITN Executive Director & City of Soledad (via Zoom)

May 11 AOA participated in ITN Country Affiliates Monthly Meeting

May 19 Met with ITN Executive Director & City of Soledad (via Zoom)

June 2 Met with ITN Executive Director & City of Soledad (via Zoom)

June 8 Participated in ITN America Country Affiliates Monthly Meeting (via Zoom)

Additional important comments:

Alliance on Aging's website (both Spanish and English) is updated weekly which includes transportation services announcements as well as the most up to date COVID resources. Incoming calls are returned within one business day.

AOA and ITN staff have been working with the City of Soledad staff on recruitment of community volunteer drivers for ITN in order to develop and implement the ITN Country Transportation Model. AOA will be leading the effort for recruiting volunteers. ITN is working on developing a country model which will be customized to meet the local needs of older adults. It was determined that a survey was needed to determine the specific needs of older adult in their individual communities. AOA and ITN developed a survey in Spanish and English that has been completed by residents in North and South County. AOA and ITN worked with City of Soledad, City of Gonzales, the Silver Kings and Queens, the Prunedale Senior Center, Meals on Wheels and the Castroville Library among others to collect the surveys.

Jennifer Pantoja began work at AOA on May 17; she works 20 hours per week in Transportation Program. Jennifer is bilingual in Spanish and recently graduated with a bachelor's degree. Transportation Coordinator, Maribel Trejo returned from Maternity Leave in March; however, she resigned June 4th. We began recruitment

immediately and have since filled the position. (The new Transportation Coordinator began her employment July 27, 2021)

We culminated the year at the premier of 'Juneteenth' event at Salinas Sports Complex - June 19, 2021.



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